#### ARLENE MARTIN-NORMAN Nashville, TN 37211 615-415-9769 (c) healthierfutureconsulting@gmail.com

### **Contract: Workplace Consultant**

Current: Independent Consultant – Healthier Future Consulting Services		2011- Present
Past:	Contract Local Coordinator, Greenheart Exchange Programs	2019 -2020
Past:	Adjunct Instructor – Davidson County Sheriff's Office	2016-2017
	ESL Coordinator – Davidson County Sheriff's Office	2011-2018
Retired – State of Tennessee Department of Children's Services		1992-2014

Duties & Responsibilities: Trainer & Facilitator, Administrator, Supervisor & Investigator

#### **Volunteer Involvement:**

Citizen Activist, Tennessee Healthy Workplace Act	Current
<b>TN Coordinator</b> , 21st Century Dignity in the Workplace Dignity Together	Current
President, TN Delta Parliamentarian Unit	Immediate Past
Vice President, Middle TN, TN State Employees Association	Immediate Past
<b>Community Activist</b> , Nashville Organizing for Action and Hope (NOAH)	Past
Parliamentarian, Nat'l Hook-up Black Women (Nashville Chapter)	Past
Vice President- Davidson Chapter TN State Employees Association	Past
Secretary, TN Delta Unit Parliamentarian	Past
District 6, Director, TSEA	Past
Executive Committee, NAACP	Past
Urban League of Middle TN	Past

### **Education:**

13 <sup>th</sup> Annual International Conference on Workplace Bullying & On-Site Conference 3-day , San Diego,CA	2022	
UCLA Extension & National Organization Workforce Diversity Certification - 6-Weeks – Extension Course, Nashviller,TN	2015-2015	
International Conference on Bullying Nashville, TN	2014	
Workplace Bullying Institute University2012Certification – Trainer/Facilitator:Adult Bullying in the Workplace, Bellingham, WA		
Tennessee Foreign Language Certification to Teach English as a Second Language	2007-2008	
Cumberland University Master of Science: Public Service Management	1998- 2000	
University of Wisconsin Bachelor of Arts: Political Science & Organizational Communication	1974 -1979	
Training in Diversity:		
DCS Employee, Immigrant Families In The Public Welfare System	2013	
Attendee, Unlearning Racism, Scarritt Bennett Center By Lee Mun Wah, Leading National Trainer in Diversity	2007 - 2007	
<b>DCS Employee, Respectful Workplace</b> , Dept. of Personnel Trained For Manager & Staff	2005 - 2010	
<b>DCS Employee, Winning Balance</b> , Dept. of Personnel Trained For Manager & Staff	2005 - 2010	
Professional Affiliations:		
Nashville Chamber of Commerce Member	Present	
Tennessee Delta Unit of Parliamentarians President, Immediate Past	Present 2022-2023	
Tennessee State Employees Association Vice Pres Middle Regions. Immediate Past	2021 - 2023	
Middle Tennessee Society Human Resource Management	2019 - 2023	

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Professional Member	
National Small Business Chamber of Commerce	2021 - 2021
Workshops Facilitated:	
Electronic Introduce Speaker & Monitor Q & A / Chat "Climbing to New Parliamentary Heights", National Association of Parliamentarians, District Three Online Training	2023
Virtual Facilitator: Robert's Rules of Order 101 Davidson County Community Group, Nashville, TN	2021
Virtual Moderator: The Samaritan Voter Webinar Returning Citizens Suffering From Disenfranchisement & Mass Incar Hosted by UVO System Disrupter / Re-entry, Nashville, TN	2020 rceration
Virtual Moderator: Robert's Rules of Order 101 Entrepreneurship Junior Board, Nashville,T N	2020
Facilitator: What Parents Need to Know about Bullying Cole Elementary Family Resource Center, Nashville, TN	2017
<b>Co-Presenter: Bullying in Elementary Schools</b> Hispanic Family Foundation: Youth Groups, Nashville, TN	2016
<b>Co-Presenter: Bullying in Middle Schools</b> KIPP Charter School, Nashville, TN	2016
<b>Presenter: Tennessee Healthy Workplace Act</b> Nashville Public Library, Main, Nashville, TN	2015
<b>Presenter</b> : Update on the Tennessee Healthy Workplace Act Higher Education Chapter of TSEA, Univ of Memphis, Memphis, TN	2015
<b>Presenter</b> : Update on the Tennessee Healthy Workplace Act Forked Deer Chapter of TSEA, Jackson, TN	2015
<b>Presenter</b> : Bullying Queens of Hearts Youth Group, Nashville, TN	2015
<b>Presenter</b> : Youth Athletics & Bullying RMG, Nashville, TN	2015
Panelist: Lunch & Learn: TN Healthy Workplace Act	2015

American Society of Public Administration, TSU, Nashville, TN	
Guest: Common Cent: Radio Talk Show (WFSK 88.1) Fisk University, Nashville, TN	2015
<b>Presenter:</b> TN Healthy Workplace Act Social Equity Conference, TSU, Nashville, TN	2015
<b>Presenter:</b> How to prevent Adult Workplace Bullying Forked Deer Chapter TSEA, Jackson, TN	2015
<b>Presenter:</b> "TEEN SUMMIT": Stand-Up: Stop Bullying Nat'l Hook-up Black Women, Nashville, TN	2014
<b>Presenter:</b> Together We Can Stop Bullying Athletic Dept., Cumberland Univ., Lebanon, TN	2014
<b>Co-Facilitated:</b> Overview: Healthy Workplace Act TSEA - Annual Representative Assembly, Murfreesboro, TN	2014
<b>Presenter:</b> How to Prevent Adult Bullying in the Workplace Davidson Chapter (TSEA)	2013
<b>Presenter:</b> Impact of Adult Bulling in the Workplace Shelby Chapter (TSEA Memphis, TN)	2013
<b>Presenter:</b> Impact of Adult Bullying in the Workplace Tennessee State Employees Association – RA, Franklinton	2013
<b>Presenter:</b> Impact of Adult Bullying in the Workplace Tennessee Conference on Social Welfare – Fall, Nashville, TN	2012
<b>Presenter:</b> Adult Bullying In the Workplace Aging Commission of the Mid-South, Memphis, TN	2012
<b>Presenter:</b> Adult Bullying In the Workplace Tennessee Conference on Social Welfare – Spring, Nashville, TN	2012
<b>Presenter:</b> Adult Bullying In the Workplace Tennessee Conference on Social Welfare –Fall, Nashville, TN	2011
<b>Presenter:</b> Bullying In the Workplace TSEA – Davidson Chapter, Nashville, TN	2011
<b>Presenter:</b> Title VI & Title VII does not cover All Harassment Metro School, Nashville, TN	2010

Presenter: Title VI Annual Training	2005
Davidson County CSA Employees, Nashville, TN	
Presenter: Title VI Training Foster Parents: Foster, Adoptive and	Kinship2005
Kinship Care In-Service, Chattanooga, TN	
<b>Presenter</b> : How to Recognize Abusive Relationship for Teenagers	2004
Impact, Nashville, TN	